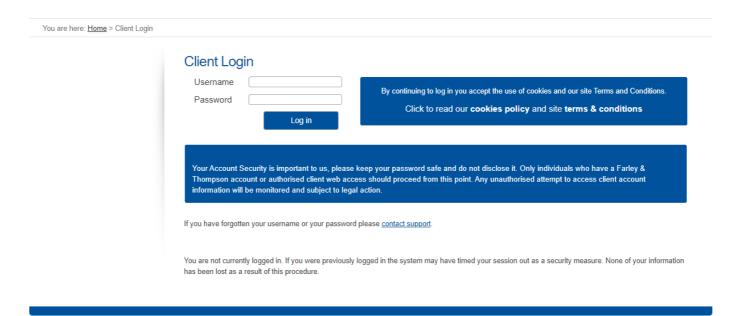


Online Valuation Service (changing your password)

Accessing the Online Valuation Service - password reset

For security reasons when you ask for a password reset, you will be sent a randomly generated code and upon first use, you will be asked to change this to a password of your own choosing.

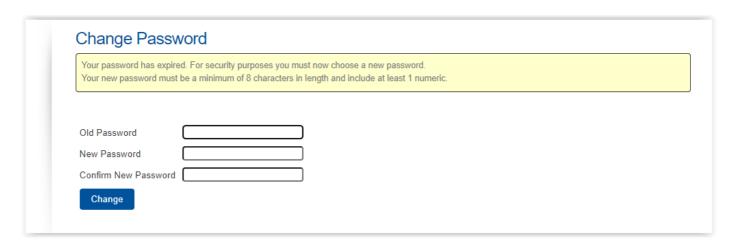
Input your Username and the new one-time password provided.



Once you have logged on using your one-time password, you will be prompted to change it. Enter the one-time password into the Old Password box.

Now enter your new password which must comply as follows:

- Your password must be at least 8 characters in length.
- Your password must contain upper case letters, lower case letters, numeric digits and special characters.
- A password cannot be used if it matches any of the previous 7 passwords.



It is your responsibility to keep access details secure and not to divulge them to others.

Your password will only last for 59 days after which it must be changed.

If you have any questions in relation to your account please get in touch. If you forget your username or password email us at webval@farleyandthompson.co.uk

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